IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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In re application of: Chen et al.

Serial No.: 10/666,796

Filed: September 18, 2003

For: Method of Displaying Real-Time Service Level Performance, Breach, and **Guaranteed Uniformity with Automatic** Alerts and Proactive Rebating for Utility

Group Art Unit: 3625

Examiner: Michael Misiaszek

Attorney Docket No.: AUS920030302US1

Computing Environment

Commissioner for Patents P.O. Box 1450 Alexandria VA 22313-1450 PATENT TRADEMARK OFFICE CUSTOMER NUMBER

PRELIMINARY AMENDMENT

Sir:

A fee of \$790.00 is required for filing a Request for Continued Examination. No additional fees are believed to be necessary. If, however, any additional fees are required, I authorize the Commissioner to charge these fees which may be required to IBM Corporation Deposit Account No. 09-0447. No extension of time is believed to be necessary. If, however, an extension of time is required, the extension is requested, and I authorize the Commissioner to charge any fees for this extension to IBM Corporation Deposit Account No. 09-0447.

Preliminary to the continued examination of the above referenced application, please amend the above-identified application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper. Remarks/Arguments begin on page 9 of this paper.